# OBTAIN REFERRALS FOR ATTORNEYS PRACTICING IN THESE AREAS OF LAW\*:

- Bankruptcy
- Business
- · Child custody/support
- · Civil rights
- Copyright
- Criminal
- Divorce
- Estate Planning
- Employment/Labor
- Foreclosures
- Insurance
- Landlord Tenant
- Legal Malpractice
- Mediation/Arbitration
- Patent/Trademarks
- Personal Injury
- Probate
- · Property Damage
- Real Estate
- Securities
- Social Security
- Workers Compensation

## FREQUENTLY ASKED QUESTIONS

## How do I resolve a dispute over fees being charged to me by my attorney?

Contact the Attorney/Client Relations Program (808) 792-7350

#### How can I determine if an attorney's license is up to date?

Call the HSBA office at (808)537-1868 (Monday-Friday, 8:00AM-5:00PM) or search for an attorney on the HSBA website directory at hsba.org

## How can I find out if my attorney has had any complaints filed by other clients?

Contact the Office of Disciplinary Counsel at (808)521-4591 or visit their website at www.odchawaii.com/consumer

## How do I file a formal complaint against an attorney practicing in the state of Hawaii?

Formal complaints are handled by the Office of Disciplinary Counsel at (808)521-4591 or visit their website at dbhawaii.org

#### How do I issue a complaint about losses due to attorney's dishonest conduct?

Contact the Lawyers' Fund for Client Protection at (808)599-2483 or visit their website: www.hawaiilawyersfund.com



# LAWYER REFERRAL & INFORMATION SERVICE



#### **ABOUT US**

For over 4 decades, the LRIS program has assisted HSBA members build and maintain their practice client base, and the public seeking legal representation or information.

Contact the Intake Specialist by phone or email and provide inquiry information or describe the problem or concern. The Intake Specialist will assist by either referring you to an attorney in private practice on the panel list or depending on your income level, will refer you to either a non-profit or public service organization which may be able to assist you.

Business hours: Monday-Friday from 8:30 a.m. to 4:30 p.m.



The Hawaii State Bar Association Lawyer Referral & Information Service joins a network of LRIS nationwide, listed on the American Bar Association LRIS Directory at www.americanbar.org/groups/lawyer\_referral/resources/lawyer-referral-directory/.



#### **CONTACT US**



(808) 537-9140 (No Walk-In Service)



www. haw a ii lawyer referral. com



LRIS@HSBA.org

Please note the following: The LRIS is an option the public may choose to use when trying to locate attorneys for assistance with legal issues.

The LRIS does not "list" all the attorneys licensed to practice in the State of Hawaii; only those bar members who decide to become panel members are enrolled. The participating LRIS attorneys are in private practice and will charge for services provided and determine the cases they will take.

#### **CLIENT TESTIMONIALS**

"I wanted to say thank you for referring us to your panel member. The attorney was absolutely wonderful to work with. Fair, honest, and did a wonderful job on our case." **Shana S.** 

"The attorney referred was fantastic. Has such class and insisted that we didn't need a lawyer and that by filing a complaint at the District Court we could accomplish what we needed. Thanks for your referral, I really appreciate it." **Charles T.** 

"Again, I thank you for recommending the LRIS panel attorney who very effectively represented me on this seemingly impossible case where the attorney's perseverance, deep legal knowledge and personal negotiating skills were nothing short of exceptional. I would not hesitate engage or otherwise highly recommend the attorney for representation in areas of interest." **Chuck O.** 

